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YOUR FRIENDLY NEIGHBORHOOD CURLY HAIRSTYLIST  
IN THE HEART OF BROOKLYN



**I'm Mirna! It's so nice to meet you!**

My passion became my career path when I decided to finally leave college and head straight to cosmetology school to get my license. School taught me a lot, but my mother was the first to teach me about appreciating natural beauty. She showed me how to use plants, herbs and oils as both remedies and beauty products. My obsession with Flower Power was seeded by her.

The TimelesslyCurly hair care line was created to give curly women the plant powered, salon professional, curl loving products they needed at home. Healthy growing hair starts in the salon but is maintained in between appointments.

In the salon I focus on the health of my clients' hair first.

Together we build a plan to consider the best services, treatments and maintenance to ultimately achieve their hair goals.



### Pre-Visit

You'll receive an email reminder 72 hours before your appointment and a text reminder 24 hours before each visit with an option to confirm or reschedule your visit.

Have a question? You can reach me anytime at [connect@timelesslymirna.com](mailto:connect@timelesslymirna.com) and I will respond within 24 hours.

### Between Appointments

Keep an eye on your inbox where I share weekly hair care tips and product recommendations. Also launching in 2022 is my clients only webpage where my clients can enjoy free monthly styling tutorials and other pro-beauty tips uploaded on the first of each month.

### Be My Guest

I will take my time navigating your first visit with me and all future appointments to ensure you get exactly what you need each visit without keeping you in my chair longer than you need to be.

I'm an expert hostess (if I do say so myself) so don't be surprised when I greet you with snacks, drinks and great conversation!



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## YOUR FIRST VISIT

- 1 Please arrive 10 minutes before your scheduled appointment time.
- 2 Please note if you are driving, parking can be tricky due to the schools nearby. Please plan accordingly so you won't stress later.
- 3 When you arrive at 2329 Bedford Avenue please use the intercom to buzz apartment R1 or shoot me a text and I will shortly greet you at the door.
- 4 I'll get you settled in with a drink and a snack and we'll get started.

**A consultation like  
you've never seen before.**

Have you ever been nervous to get your hair done, especially by a new stylist?

That won't happen here.

Through my thorough consultation process, you'll be 100% confident, relaxed, and excited from start to finish.

We will talk about your past, present, and future hair goals to ensure we create a sustainable plan you absolutely love.



## MY SERVICE MENU

### Most Popular Packages

**Silk Press**  
\$150

**Cezanne Keratin Treatment**  
\$300

**Traditional Sew-in  
Extensions**  
\$600

Prices noted are "starting at" and will increase based on your hair history, hair density, etc.

**Blow Out** \$100

**Wash n' Go** \$150

**Braid Down** \$150

**Silk Press** \$85

**Single Process** \$200

**Area Highlight** \$200

**Double Process** \$300

**Balayage** \$300

**Cezanne Keratin** \$300

**Sew In Extensions** \$600

Color service prices listed with a blow-dry and trim included.





## LOYALTY PROGRAM

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**Redeem 25 points for a \$25 Service Gift Card** that you can use towards any of your cut, color, or extension appointments.

### Treat Yourself

**1 POINT:**

Pampering Yourself

**2 POINTS:**

For every \$20 you spend on retail

**3 POINTS:**

In-salon Conditioning Treatments

### Show Love

**5 POINTS:**

Social Media Review on my Facebook Page or Instagram shoutout (@timelesslymirna)

### Referral Program

**25 POINTS:**

I have a feeling you have some pretty amazing friends, family, or coworkers who might love joining the TimelesslyCurly family. If you refer anybody to me, you'll receive the ultimate reward!



### Appointment Cancellation & Lateness

In order to continue providing the best possible scheduling options to my guests, I do require 24 hours notice should you need to cancel or reschedule your visit with me. Should you cancel your appointment with less than 24 hours notice, a \$25 per service cancellation fee does apply and will be due before a new appointment is scheduled. If you are to arrive 20 minutes or later than your scheduled time, your appointment will have to be rescheduled for another time or day.

### Service Re-do

I strive to offer my guests the highest level of guest satisfaction. If you are having challenges with your cut, color, or extensions let me know within 7 days of your visit and I'm happy to correct the issue with no additional charge.

### Retail Return

Should you make a retail purchase that you are unsatisfied with, I will accept retail exchanges at full credit for 30 days from your initial purchase.